STREETS FOR PEOPLE LONDON BOROUGH OF SOUTHWARK



Queens Road Controlled Parking consultation

11 December 2023 to 21 January 2024

Have your say on parking in your area

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Dear resident,

We would like your views on whether or not we should introduce a controlled parking zone (CPZ) in your area.

We previously consulted on a larger zone but, following feedback from residents and assessment of parking pressure, we are now proposing a smaller zone covering the streets where there is most parking pressure, and where we have had requests from residents for controlled parking.

We know that asking people to pay for parking when times are tough is difficult. However, we also know that in areas with CPZs (70% of the borough) residents have seen a range of benefits including fewer commuters taking up parking spaces, quieter streets and an improved environment.

The council, through our Streets for People strategy, would like to reduce the dominance of cars on our roads and free them up for other uses such as play, walking and cycling. We want to make our streets safer, increase the number of trees on our streets, and improve air quality. These are all things residents have told us they want.

We ask you to carefully consider the information in this booklet and let us know what you think is right for your street and area.

It's really important that we hear from as many residents as possible to make sure we make a decision based on input from the whole community. We are consulting until mid-January when we will draw together your feedback to help us make a decision.

Thank you for taking the time to let us know your views.





What is a controlled parking zone?

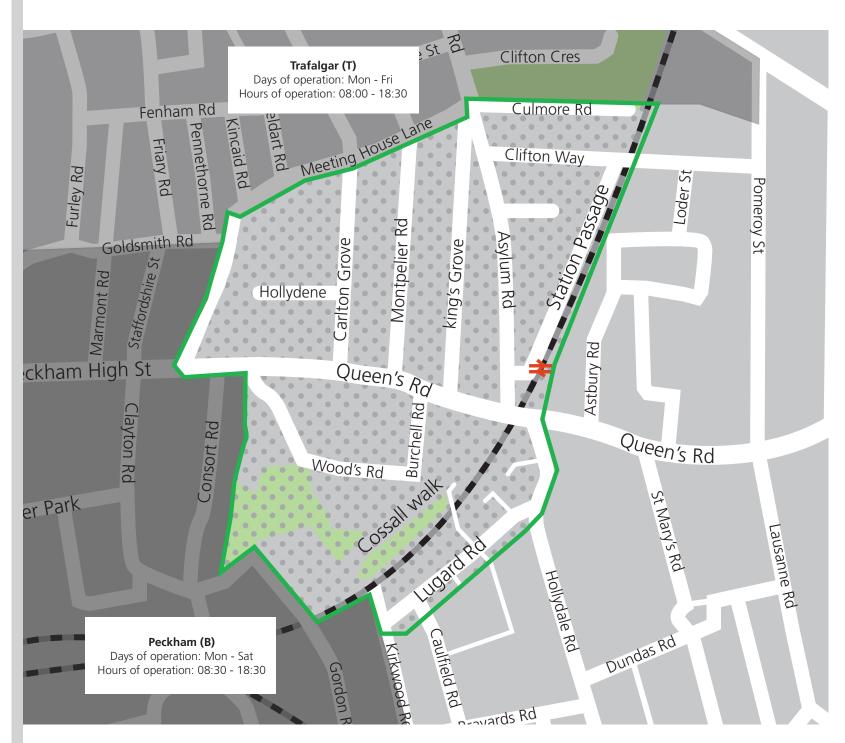
A parking zone is a network of local streets, which all come under one permit area. Residents and businesses need to buy a permit to be able to park their car on the street during the zone operating hours but may park without a permit when the zone is not in operation.

Some parking zones in the borough operate all day and some just for a couple of hours in the middle of the day. A zone with a shorter time tends to be more effective in areas where parking pressure is caused by commuters and would offer more flexibility for your visitors.

A zone with a longer time tends to be more effective in areas where parking pressure is caused by local attractions.

Where exactly are you proposing to introduce a CPZ?

The map below shows the streets we are proposing to include in the Queens Road CPZ. There is more detail later in the document explaining why this zone has been identified.



What are the advantages of having a parking zone on my street?

- Space is prioritised for local residents, businesses and their visitors.
- Commuters will be discouraged from parking on your street during the operating hours.
- Improved access for emergency services and refuse vehicles.
- Through the planning process, residents in newly built developments may be prevented from applying for parking permits to avoid additional parking stress in the area as necessary.
- Reduces the number of cars parked on your street and improves air quality.
- The council, through our Streets for People strategy, would like to reduce the dominance of cars on our roads and free them up for other uses such as play, walking, cycling. We want to make our streets safer, increase the number of trees on our streets, and improve air quality. These are all things residents have told us they want.

What are the disadvantages of having a parking zone on my street?

- Those entitled to a permit must obtain it and pay to park in the zone. This payment funds the administration and enforcement of parking controls and any surplus must legally be spent on transport related activities, such as new crossing points, improved safety schemes.
- Parking can be displaced into nearby uncontrolled roads.
- Street signs and lines.
- Visitors to properties within the zone must also have a permit to park during the operational period.

How much will parking cost?

The council's current permit costs for the average ULEZ (Ultra Low Emission Zone) compliant vehicle is £4.32 per week. Hybrid vehicles cost £2.88 and electric vehicles cost £1.44 per week.

Disabled badge holder's permits cost 57p per week with free parking for Blue Badge holders in Shared Use Bays.

Visitor permit prices vary with full details on our website. Outside of the permit operating hours, your visitors may park for free.

For businesses, we can explore putting in short stay free bays to accommodate customers. When the permit scheme is not in operation, some free parking may be available.

Please note that parking/permit charges are subject to review and annual inflation.

Should a surplus be made, how will it be used?

The cost of the permit is used to fund the cost of implementing, administering and maintaining the CPZ. If there is any surplus income it will be used within the legal ring-fence for parking income under section 55 of the Road Traffic Regulation Act 1984. For example, it could be used for important things we all rely on, such as safer crossings and pavement maintenance.



What you have already told us and how we have responded

Southwark Council carried out a parking consultation between April and May 2023, seeking views on a much larger controlled parking zone in the Queen's Road area. We had over 600 responses to the consultation. Most comments received indicated that they were against the proposal to implement the larger permit zone.

We have now analysed the feedback you gave us, alongside other local data such as parking stress information, collision data and previous requests from people living or working in the area. So, we are now proposing a smaller permit zone (see map) and asking residents what works best for you, for example the hours and days of operation, the location and types of bays, and whether you need parking for visitors or customers. We are also asking whether you want controlled parking on your street.

We've reduced the size of the area of the proposed Controlled Parking Zone (CPZ) to correspond to where parking pressure and local support has been indicated by our data. We believe that our proposed CPZ will benefit the area and reduce parking pressure. As such, we are now consulting you on this fresh proposal, with a detailed design for the new area, so you can see what a parking zone would look like on your street and let us know whether you believe parking restrictions would be beneficial in the area.

During the previous consultation, we asked you what your preferred operational days and hours for a CPZ were and the most popular response was Monday to Friday, two hours a day (1pm to 3pm). We have asked this question again to establish that these times are the times the residents in Queens Road area and other respondents would prefer.

As well as you having your say on the principle of whether the zone goes in, this is another opportunity to view our detailed maps and give your thoughts on the zone layout and influence the position of bays, the type of bay and the location of double yellow lines. If it is decided to proceed with the proposal, we will then consider these comments during any final designs.

Even if you have selected that you do not want a CPZ, please respond to this section of the survey so that your views are still considered. We will **not** consider a response to mean you are in favour of parking restrictions.

What happens if I live on a private road?

Please note that no permit parking or other controls can be made by the Council on private roads/drives within the scheme boundary, below is a list of named private roads which are excluded from the proposals. More details can be found in the detailed maps provided as part of our online consultation form:

- Hollydene
- Bath Close
- Blanch Close
- Station Passage
- Staveley Close
- Cossall Walk
- Collmore Mews

Should a CPZ be implemented in neighbouring roads, residents of private roads within the CPZ area would still be able to purchase a permit to allow them to park in a controlled area.



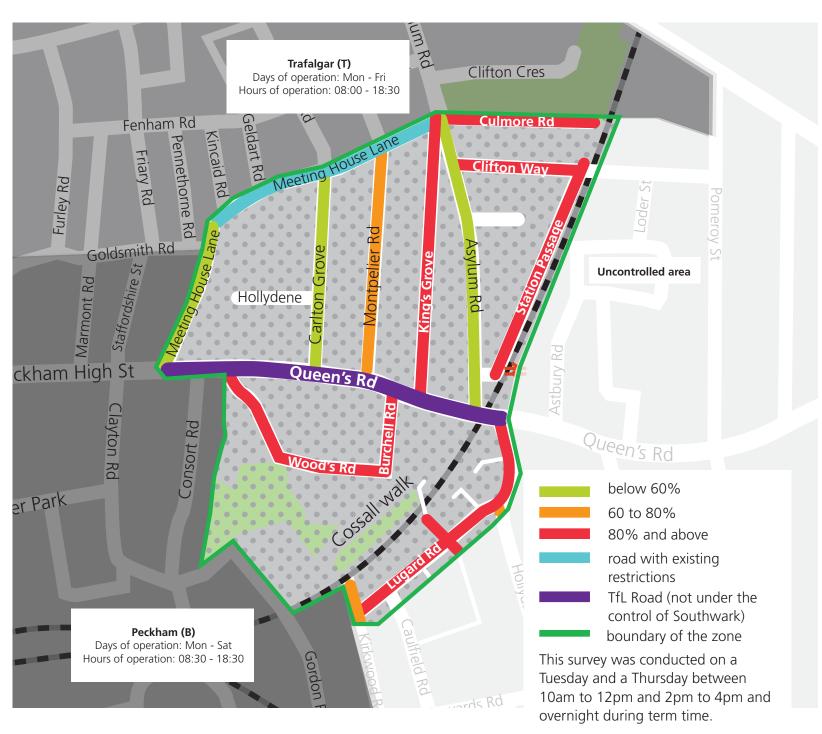
Evidence

What evidence do you have for proposing a controlled parking zone in this area?

We have carried out parking stress surveys across all unrestricted roads (roads that do not have any parking controls on them) in the borough. The map below shows your neighbourhood categorised into three categories. Red means that 80% or more of the parking spaces were in use, orange means that 60% were, and green means less than 60% were. This means that for the red roads, 8 out of 10

parking bays are occupied, which could mean that you may have to drive further to find parking near your home or even park in a neighbouring road.

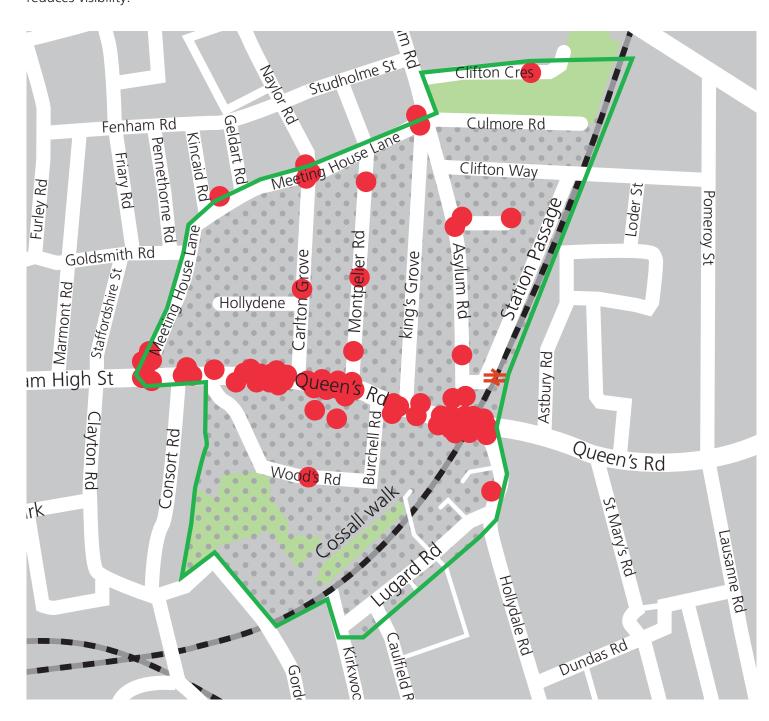
Whilst the road in blue, Meeting House Lane, does not show parking pressure, the surrounding roads do as they are covered by existing restrictions in the form of Double Yellow Lines or restricted bays. Therefore, we have included this in the consultation as should the surrounding roads become controlled it is likely the displacement of traffic will have a negative impact on the parking facilities currently available.



Collision data 2016 to 2022:

Any reported collisions are logged by the council and Transport for London to understand where potential interventions are required. Collisions at junctions are more likely when excess parking reduces visibility.

This will be assessed in detail as part of the consultation outcome and final detailed design should the CPZ proceed to implementation.



The collision data shown on the map above shows a clear pattern of incidents on Queen's Road, which is part of the Transport for London Road network. Most of the other collisions occur at junctions.

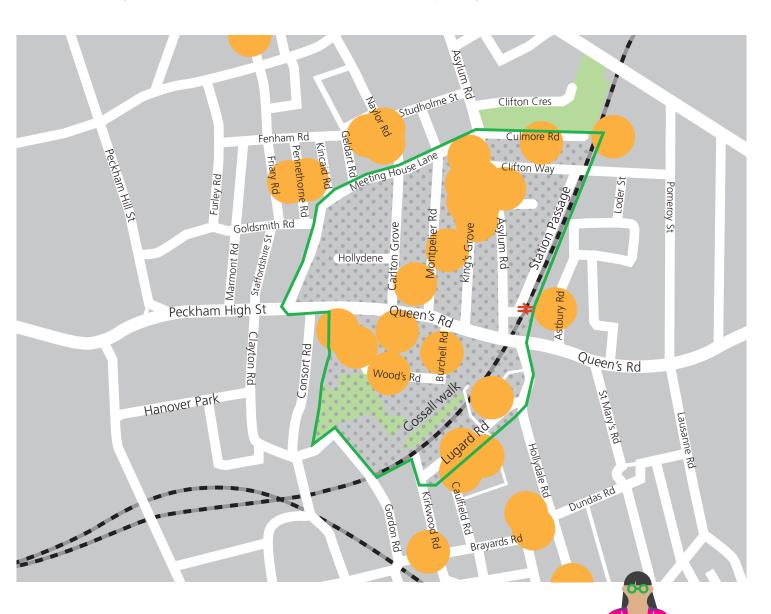
Local requests

Why have some local residents in your area asked us to introduce a CPZ?

We log any requests that come in for parking restrictions in any area. Here are two examples of recent requests:

"There are too many cars and vans parking on the road by people from outside the area which mean that as a disabled person I can't park near my home." "The road gets busy on weekends and most evenings meaning that we cannot park near our house, sometimes having to park on the next street."

The yellow dots on the map below indicate where we have received requests for parking restrictions:



We also receive complaints about the possibility of implementing parking restrictions such as the following:

"Householders with cars will move to convert front gardens to drives at a time where we are being discouraged from doing so."

Other things to consider

What do people think in areas where we've already done this?

We understand that you may have concerns about living in a parking zone, particularly if you own a car or have regular visitors that travel by car. We offer a range of different permits, which can accommodate your visitors, tradespeople and those who have a Blue Badge.

We have received many positive comments from residents after parking zones have been implemented, some of whom were initially anxious about the plans. Comments from Camberwell residents include:

"I am writing to say how delighted we are with the controlled parking zone (CPZ), and to apologise for the resistance to your plan from everyone in this house. It's literally transformed the street – we very seldom use the car but when we do, we can park without any difficulty at all, and the street is now an open and peaceful place to live."

"The environmental improvement is huge and an important boost to city living. Now that we have the CPZ in operation our streetscape has been transformed. We can park without difficulty and the appearance of the area has changed beyond recognition."

However, we acknowledge that the implementation of controlled parking zones can cause displacement to surrounding roads as demonstrated by the comments received following the recent implementation of a zone further north in the borough:

"Walking around the newly implemented parking zone, there are now empty bays, yet the surrounding roads are jam packed with cars that are left there all week, as it is local residents who have been forced to move their cars. I have just had to park my car some way off from my flat and watched at least 4 cars crawling around looking for a space causing more pollution than normal."



What are the indicative timelines for this parking consultation?

The following outline timetable has been produced, which may change and be communicated to you should it change. If it is decided at any stage not to proceed with a CPZ in this location, then subsequent phases will not take place and consultees will be notified.

- December 2023 to January 2024
 Public Consultation.
- 14 December 2023 from 6pm to 8pm Public drop-in session at St Mary's Magdalene Church, St Mary's Road London SE15 2EA
- 6 January 2024 from 10am to 4pm
 Public drop-in session at
 Queen's Road Council Office QR1,
 132 Queen's Rd,
 London SE15 2HP
- 11 January 2024 from 6pm to 8pm
 Public drop-in session at
 St Mary's Magdalene Church,
 St Mary's Road
 London SE15 2EA
- February 2024 to March 2024 Decision making.
- **May 2024** Statutory consultation subject to prior decision making.
- June 2024 to September 2024
 Decision making.
- Late 2024 Implementation subject to prior decision making.

How can I have my say?

By post

Complete the enclosed questionnaire and return it to our **FREEPOST** address:

Freepost RSCE-TGHU-CUZB, Queens Road proposed parking zone, 3rd Floor, Hub 2, 160 Tooley Street, SE1 2QH

Online

View the detailed designs and complete the questionnaire online at www.southwark.gov.uk/ queens-cpz-consultation

At our drop-in session

We would like to invite you to one of our public drop in sessions shown above, where you can find out more and ask any questions you might have.

Please let us know if you are planning on attending a drop in session by emailing highways@southwark.gov.uk, or calling 020 7525 4077, stating which drop in you would like to attend.

We will be updating our consultation hub with additional events during the consultation period so please check back here: www.southwark.gov.uk/ queens-cpz-consultation



Questionnaire

1. Are you a resident, business or visitor? Resident Business Visitor or customer	7. On weekdays, when do you find it most difficult to park on your street? Morning Afternoon Evening
2. Do you agree with the proposed parking zone in your area?YesNo	 Never, I always find parking on my street On weekends, when do you find it difficult to park on your street?
3. Do you want controlled parking on your street? O Yes O No	MorningAfternoonEveningNever, I always find parking on my street
4. If parking controls are implemented on neighbouring streets, there may be displacement onto yours. In these circumstances, would you want controlled parking on your street? O Yes O No	 9. To what extent do you agree or disagree that a parking scheme would help reduce vehicle emissions and improve public health? Agree Neither agree or disagree Disagree
5. In the last consultation, we asked you which days and hours for a CPZ you preferred and the most popular response was Monday to Friday, 2 hours a day (1pm to 3pm). Please confirm the times you would like to see in operation, should a CPZ be implemented. Select your	 10. To what extent do you agree or disagree that introducing parking controls that prioritise residents and local businesses would improve your access to parking? Agree Neither agree or disagree Disagree
 preferred option below: Monday to Friday, 1pm to 3pm Monday to Friday, 8.30am to 6.30pm Monday to Saturday, 1pm to 3pm Monday to Saturday, 8.30am to 6.30pm Monday to Sunday, 1pm to 3pm Monday to Sunday, 8.30am to 6.30pm Monday to Sunday, 8.30am to 6.30pm 	 11. To what extent do you agree or disagree that a parking scheme would help improve road safety and reduce traffic congestion? Agree Neither agree or disagree Disagree
6. How many cars or vans does your household or business park on the street? O None 1 2 3 or more	 12. To what extent do you agree or disagree that a parking scheme would help improve the street environment and quality of life for residents? Agree Neither agree or disagree Disagree

13. We are considering introducing double yellow lines to improve safety at junctions. Having looked at the proposed designs for your area, would you request any changes to the design, i.e. location, type of bays, double yellow lines? Please use the comments section below.	
About you	5. How do you usually travel in this area (you may select more than one)?
We ask for some personal information because it helps us analyse and make better use of the feedback we receive.	On footOn foot with a pushchair/buggy
1. What is your name?	WheelchairBicycle
Name	O Motorcycle
2. What is your postcode?	Bus
We ask for this because we are particularly interested to hear the views of people who live in	Car or other motor vehicleOther (please specify)
the area of the proposed project	Completing this section
Postcode	is optional
 3. In what capacity are you responding to this consultation? As a resident of a directly affected road As a resident of a nearby road As someone who travels on these roads As someone who visits for e.g. leisure or shopping As a local business owner/staff member (please specify) 	To make sure we are providing fair services to all of Southwark's diverse communities, it is important that we ask you a few questions about yourself. You are under no obligation to provide the information requested, but it would help us greatly if you did. The information will be used to help us plan services that meet the needs of all users. Your responses will be kept confidential and any information published will be made anonymous. The information will be used in a statistical format only.
 As a representative of a group or organisation (please specify) 	Age:
4. What road do you live on?	Ethnic background:
4. Whot look by you live on:	Sex/gender identity: Are vou Disabled? O Yes O No
	If Yes, what kind of disability?